Chirag K. Gupta, MBA (Marketing)

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Languages: English, Hindi, Marwari and Marathi

Date of birth: 03 March 1998

SUMMARY HIGHLIGHTS

- A dynamic and result-driven MBA (Marketing) grad with 5+ years of diverse experience in BFSI, wholesale & retail, FMCG and agency/consultancy services sector in marketing and sales domain with strong hold in digital marketing, mainly focusing on e-commerce presence, social media marketing and search engine optimization (SEO)
- Experience in market research, designing and running ad-campaigns, and managing LIVE events
- · Ability to work with minimum supervision, plan and prioritize projects, and work in teams
- Excellent interpersonal and organizational skills; strong public speaking skills
- Proficient in Microsoft Office (Excel, Word and PowerPoint), Orange, Tableau, Mailchimp, Hootsuite and Canva

EDUCATIONAL QUALIFICATIONS

Masters of Business Administration (MBA) | IBS Hyderabad

2025

• Bachelor of Commerce (B.Com.) | K. J. Somaiya College (University of Mumbai)

2018

Certificate Course in Digital Marketing | Indian Institute of Digital Education (IIDE), Mumbai

PROFESSIONAL EXPERIENCES

ICICI BANK Jun 2025 – Present

Relationship Manager

Mumbai, India

- Designated RM within Wealth and Trade (W&T) department at Deputy Manager (DM) II level
- Pitched and onboarded new clients for all investment-related banking products and services

SHANTA TEXTILES Jan 2020 – Feb 2023

Marketing and Sales Manager

Mumbai, India

- Expanded the business onto major e-commerce platforms including Amazon, Meesho, IndiaMART, etc.
- Initiated company's social media existence on portals like Facebook, Instagram and LinkedIn
- Launched Google Business Profile for online visibility and heavy/push marketing

THE ROLLING CIRCLE Jun 2019 – Dec 2019

Associate Executive - Digital Marketing

Mumbai, India

- Converted clients and ensured seamless overall experience by handling end-to-end requirements
- Established strong relationships with clientele, alongside managing their digital community
- Covered two coveted LIVE events for clients', namely LED Expo and Techtextil India

INTERNSHIPS

AMUL Feb 2024 – May 2024

Summer Intern

Mumbai, India

- On-field sales and distribution of Amul products in the HoReCa sector for suburban Mumbai and Thane area
- Advertised and promoted products to hotels, restaurants, cafes, bakeries and large catering businesses
- Increased interaction with managers on sales progression, and brainstorming ideas/suggestions

FLINTSTOP Nov 2018 – Mar 2019

Intern Mumbai, India

- Single-handedly managed e-commerce marketplaces like Amazon, Flipkart, Scootsy, and own website
- Streamlined inventory management, shipping and logistics, and regular back-end operations
- Strategized SEO for product promotions and social media management

EXTRA-CURRICULAR ACTIVITIES

- President at Maçon the official entrepreneurship cell IBS Hyderabad
- Organizing committee member national-level GST conference K. J. Somaiya College
- Managing committee core member AVSAR department of commerce event K. J. Somaiya College