

MOHD AKRAM UDDIN

Web Developer | Wordpress Developer

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SUMMARY

I am a dedicated web developer with extensive experience in WordPress and WooCommerce. I excel in creating optimized, user-friendly websites while ensuring excellent customer communication and support. My skills in troubleshooting and web performance enhancement have significantly improved client satisfaction. I am passionate about continuous growth and learning in my field.

EXPERIENCE

Associate Wordpress Developer

Magazine3 Technology Pvt Ltd.

11/2021 - Present India

A technology company specializing in web development solutions.

- Developed websites based on client requirements using page builders like Elementor, Avada, WPBakery, and Divi.
- Communicated with customers via email to resolve Core Web Vital issues.
- Provided first-level technical support for clients.
- Improved product quality by understanding user requirements.
- Performed optimization activities for Search Engine Optimization.
- Documented hundreds of articles for user support.

US Bench Sale Recruiter

Circle IT Solutions Pvt Ltd.

08/2021 - 11/2021 India

A company providing IT solutions with a focus on recruitment.

- Managed the entire recruitment lifecycle for US clients.
- Collaborated with recruiting leads and hiring managers.
- Developed strategic hiring programs.
- Created action plans for recruiting top talent.

US Tax Preparer/Business Development Associate

Centuria Global Tax Services Pvt Ltd.

11/2020 - 04/2021 India

A tax preparation services provider focusing on individual clients.

- Prepared individual income tax returns for filing.
- Analyzed tax documents for walk-in clients.
- Informed clients about tax options and fee structures.
- Conducted customer support calls for tax-related inquiries.

EDUCATION

B.Com (Computer)

St Paul's Degree and PG College

06/2017 - 06/2020 India

Class XII (CEC)

M S Junior College

06/2015 - 06/2017 Telangana, India

Class X (SSC)

NRS Grammar High School

06/2015 - 06/2015 India

LATEST PROJECT

www.australiafulfillmentservices.com.au

12/2024 - 2025 Sydney, Australia

International Parcel Shipping service website

- Redesigned 150+ country pages for improved user experience and performance.
- Designed websites using the Avada builder and theme. Configured AMP and schema markup using AMPforWP and the Schema & Structured Data for WP & AMP plugin

STRENGTHS



Problem Solving and Attention to Detail

Strong problem-solving skills and attention to detail in web development.

KEY ACHIEVEMENTS



Client Satisfaction Improvement

Successfully improved client satisfaction through effective communication and web optimization strategies.

SKILLS

Wordpress	HTML	CSS	Bootstrap
CSS	Debugging	elementor	Troubleshoot
HTML	Woocommerce	SEO	Schema
AMP setup	Dynamic websites build		
search engine optimization		Canva	
Woocommerce	Debugging		
Customer management			

LANGUAGES

English	●●●●●
Native	
Hindi	●●●●●
Native	

OTHER PROJECTS

www.myocc.in, www.WPQuads.com, www.superpwa.com, www.ampforwp.com, www.tocwp.com, www.wp-multilang.com, www.pwa-for-wp.com, www.brixican.com, https://brainybridges.com http://zeenews.com

CUSTOMER SATISFACTION REVIEW