

# PRATIK SANTOSH TAKLE

@ takalepratik86@gmail.com

O 8767444265

270/8, Gupte Chawl, Hanuman Lane, Pragati Mitra Mandal, Takiya Ward,  
Kurla(W). Mumbai - 400070

## Objective

---

To obtain a position as sales executive in as challenging and professional environment in which I can improve and perfect my skills to reach the top of my profession.

## Experience

---

15th Jan 2021 - 10th Dec 2022	ICICI Bank Athena BPO Pvt Ltd Telle caller Executive > Worked with Athena for 1.5 years > Designation was of Tele caller Executive. > Handling Home Loans Process Department.
5th Jan 2023 20th Dec 2023	Tech Mahindra Customer Support Associate >Worked with ZEE5 Process. >Handling Calls, Chats and as per requirement sending Email to customers. >Resolving customer's queries regarding OTT issues or any channel related issue.
6th Dec 2024 - 31st Oct 2025	Foundever Company Customer Service >Customer support handling 50 email as mails as per customer requirements.

## Education

---

2021	Guru Nanak College of Arts, Science and Commerce Bachelor of Mass Media [BMM]
2018	Ramniranjan Jhunjhunwala College H.S.C
2016	S.K.P. Pantawalawalkar High School S.S.C

---

## **Skills -**

> Knowledge in basic computer skills. > Good communication skills to co-ordinate with Vendors and Auditors as well as Customers.

## **Interests**

> Acting and Dancing

---

## **Languages**

English, Marathi, Hindi

## **Personal Details**

---

Date of Birth : 16th March 2000

Marital Status: Unmarried Nationality : Indian

## **Additional Information**

---

> My strength: I am Hardworking and Optimistic.

> Good Communication, Interpersonal and Technical Skills.